The Impact of September 11, 2001

NHI Course 133048
Managing Traffic Incidents and Roadway Emergencies
Module 9
Learning Objectives

- List 5 effective state-of-the-art methods of interagency communication.
- Match possible new solutions to the flipchart list of communication issues that was generated during the module.
IM/ EM/ ICS

ICS

Emergency Management

Incident Management

Increasing Severity
CAPWIN
Capital Wireless Integrated Network

- A massive effort to integrate Communications and Transportation Systems
- 96 agencies in the Washington DC area
- Why did this become necessary?
Agency to Agency Communication Methods

- Radios
- Data Links
- Video Links
- Web Access
- Dedicated Wireless Telephone
- Conventional Land Line Telephone
Are We Well Prepared for the Next Catastrophe?

- Communications Systems in Place?
- Training Conducted?
- Exercises Completed?
- Contingencies Considered?
Basic Tool Box Items

- Interagency Communications Protocols
- Emergency Yellow Pages
- Command Post Wiring Diagram and Personnel Assignments
Inter Agency Protocols

- Agree to Speak in Plain English
- Establish Multi-agency Common Voice and Data Channels
- Establish the Lead Communications Center for Transportation Disasters
- Determine Communications Structure for Field Units in a Multi-agency task force
- Establish a communications committee for interagency issues
Emergency Yellow Pages

- Multi-agency Product
- Contains Checklists and Resource lists to Meet as many Contingencies as Possible
- Distributed to all Communications Centers and Command Personnel
- Updated at Least Annually
Interagency Communications

Systems Examples

- Seattle
- Phoenix
- Austin
- Cincinnati
- Nashville
- Maryland CHART
Example of a Combined Communications Center
Communications Video
Review Learning Objectives

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