Learning Objectives

- List the required members and qualifications needed to create a successful TIM team
- Explain the difference between a TIM Team and a Major Incident Response Team including their different responsibilities
- List 3 things to do to start a multi-agency TIM team
The Highway Incident Problem

- 60% of congestion caused by incidents
- 13-33% of crashes are secondary to incidents
- Incident responder injuries are significant
- Incident caused delay nears $78 Billion
Traffic Incident Management – The organized cooperative effort of multiple agencies

TIM Team – A group of organizations meeting regularly to identify issues, and develop improve incident management operations

Major IM Response Team – Key individuals from various response agencies that train together in incident mitigation and respond to the actual emergency scene.
Turf and Other Obstacles

- Institutional inertia – resistance to change
- Lack of understanding of the other agencies’ needs and concerns
- “Not invented here syndrome”
- Lack of a regional vision
- Some disciplines or jurisdictions lack Champions
- Management or leadership turn-over
Who Should Be on the Local Team
Typical TIM Team Participants

- Law Enforcement
- Fire-Rescue
- Emergency Management
- Metropolitan Planning Organizations
- Transportation
- Towing and Recovery
- EMS

TIM members are an important part of the Strategic Planning Process; they provide a vision.
TIM Team Participants - (cont’d)

- Media
- Medical Examiner
- Haz-Mat Teams
- Environmental Agencies and Contractors
- 911 Centers
- MPO
Team Sponsors

- Need a known and respected “Champion”
- DOT, Staff some with Consultant support
- Metropolitan Planning Organizations
- Private Sector
Major Incident Response Team

- Knows each other ‘first names’
- Aware of all response agencies’ protocols and priorities
- Understands ICS-Unified Command
- Senior Response agency Managers, Commanders, Chiefs
- Personally responds to Major or critical Incidents
- Can commit agency resources and make decisions
Successful Examples

- I-95 the four Regional ‘HOGS’
- Gary-Chicago-Milwaukee (GCM)
- Texas, Florida, Tennessee, Maryland, Virginia, California, New Hampshire, and many, many others
TIM Team Activities

- Long Range work plans
- Define and fine tune notification process
- Develop response plans and procedures
- Share problems, issues, resources
- Tabletop exercises
TIM Team Activities - (cont’d)

- Major Incident reviews
- Develop response criteria
- Define roles and responsibilities
- Agency facility tours and equipment demo’s
- Collectively address communications issues
Team Logistics

- Monthly or bi-monthly meetings
- Different agency venue on occasion
- Respect members time, 2 hours max
- Broad distribution of Agendas and Minutes
- Team notebook for compilation of materials
Getting Started

- Use the NHI workshop as a beginning
- Consider TIM issues and comments as beginning agenda items
- Identify some Early Winners
- Leverage the group planning a major event or construction into a standing TIM team
TIM Team
Fort Lauderdale TIM Team

Developing Traffic Incident Management (TIM) Teams
The Challenges Ahead

- Maintaining continuous improvement
- Putting plans into action
- Sustaining the momentum
- Dealing with changing personnel
- Increasing pressure to improve
Review Learning Objectives

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