Managing Traffic Incidents and Roadway Emergencies

NHI Course 133048
Overall Course Objectives

- Identify the program elements needed for a formalized multi-agency program to manage traffic incidents and roadway emergencies.

- Be able to apply techniques for effective on-site incident management.

- Identify technological solutions to facilitate incident management.
Overall Course Objectives cont’d

- Develop a short-term list of “next-step” actions to improve multi-agency response to both major and minor traffic incidents.

- Set proper priorities for resolving all types of traffic incidents in the most effective manner.
Welcome & Introduction

Module 1
Session 1
Managing Traffic Incidents and Roadway Emergencies
Session 1: Learning Objectives

- Identify other peers and agency staff
- Identify the expectations/objectives each has for the course
What are Your Expectations for the Course?

(This slide does not display during the presentation – it is a place holder for the instructor to create a flip chart from the Participants’ responses to this question.)
Video

(This slide does not display during the presentation – it is a place holder for video, ‘WSDOT IM’)

Welcome & Introduction